



RAM Builders, Inc.  
Vickie Johnson, Office Manager  
649 N. 500 E.  
Lindon, UT. 84042

June 20, 2006

Dear Vickie:

In a world where customer service is often used as a marketing slogan, yet rarely seen as a true element of a business philosophy, it is gratifying to see that RAM Builders applies this practice in every aspect of their business.

From my initial contact with your company through the final stages of the exterior stucco repair job of my home, my questions were addressed and my timeframe was respected. With people such as yourself and Shaan Sanderson heading up the project effectively, to your workmen Enrique Lopez and Alfredo Segundo performing excellent work, I would refer anyone to utilize the expertise of RAM Builders.

Thank you again for all of your efforts...and job well done!

Cordially,

A handwritten signature in black ink that reads "M. Scott Mee". The signature is written in a cursive style with a large, looping initial "M".

M. Scott Mee  
Inventory Manager  
Capitol Lincoln Mercury